

# Inspirit's Shipping, Delivery and Refund Policy

*Updated 10/24/2023*

Standard delivery orders are processed within 2-3 business days (excluding weekends and holidays) after receiving your order confirmation email. You will receive another notification when your order has shipped. USPS Standard Retail Ground Shipping only available.

## **Standard Shipping Delivery Expectation**

Delivered in the eastern United States in 10-14 business days.

Delivered in the western United States in 5-8 business days.

Delivered in Alaska, Hawaii, or US Territories in 10-14 business days.

These orders are delivered by the United States Postal Service. Standard shipping can be used for any destination including PO/APO/FPO addresses.

## **Domestic Shipping Rate**

USPS Standard Retail Ground Shipping

2-8 business days

\$7.50

## **International Shipping**

At this time, we do not ship outside of the continental United States.

## **How do I check the status of my order?**

Please contact [info@inspiritforher.com](mailto:info@inspiritforher.com) for tracking and shipping updates.

If you haven't received your order within 10 days of receiving your shipping confirmation email, please contact us at [info@inspiritforher.com](mailto:info@inspiritforher.com) with your name and order number, and we will look into it for you.

**Shipping to P.O. boxes:** Should your parcel not fit into your PO Box, USPS will set the parcel aside and hold for up to 10 days.

**Discrete Packaging:** Inspirit products are shipped in non-descript boxes with only our return address on the mailing label.

**Do I need to sign for my order?** Inspirit does not require signature on orders.

**Backordered Items:** If one of your items is backordered, it will be shipped separately on a later date via standard shipping and you will not be charged extra. We do not backordered items by express mail.

**Refunds, returns, and exchanges:** We accept returns up to 30 days after delivery, if the item is unused and in its original condition, and we will refund the full order amount minus the shipping costs for the return.

In the event that your order arrives damaged in any way, please email us as soon as possible at [info@inspiritforher.com](mailto:info@inspiritforher.com) with your order number and a photo of the item's condition. We address these on a case-by-case basis but will try our best to work towards a satisfactory solution.

If you have any further questions, please don't hesitate to contact us at [info@inspiritforher.com](mailto:info@inspiritforher.com).